Welcome to the Library!

Your starting point for getting a first class degree!
Who do I ask for help?

Your Library support team

Email: miners@swansea.ac.uk    Phone: 01792 518603
How do I find what I need?

iFind!

Find books, journals, journal articles, DVDs, dissertations...
Information Services and Systems

• Found at [http://ifind.swan.ac.uk](http://ifind.swan.ac.uk)

• Search books (in print and electronic), journals, articles, theses and more.

• Find out **where** the books are, **how many** copies and whether they are **available**.

• Check your account, renew your items or request them.
Top tip

**Always Sign In when you use iFind**

You can also use iFind to renew and reserve (Request) books.

Remember! Books will be automatically renewed if there’s no request on it, so if you want a book that’s on loan to someone else, click Request!
Information Services and Systems

Use ‘Books & more’ for books and journal titles and ‘Articles & more’ for specific articles

Order by relevance, author or date

Multiple editions grouped together so you can find the newest edition

States whether books are available in print or online (or both)

Allows you to filter your search for author, format or library
It’s a myth that....

Google (and other commercial search engines) will find everything I want.
The truth is....

**Google**

- Finds too much
- Find gems amongst too much rubbish
- Promotes some websites over others
- Takes you to publishers websites where you think you have to pay

Very confusing page! Where do I go next?
Over to you.....

Go to iFind

http://ifind.swan.ac.uk

Search for this book


How many copies are held in the Miners’ Library?
Now access the e-copy

• Click on the online link to EBSCO
• Login with your email address and usual password
• Click on the **eBook Full Text** icon
libraryplus@swansea.ac.uk

- A book fetching, photocopying and book renewal service aimed at all students but particularly:
  - Part time students
  - Long-distance students
  - Work based learners
  - Students on placement
  - Disabled students
  - Carers
Information Services and Systems

Swansea University
Prifysgol Abertawe
Username is your 6-digit student number after the 100 on your student card

e.g. 10 0123456 1

Password – Your student number followed by your date of birth eg. 123456/07/01/1989
Access to Blackboard and Turnitin
ISS Service Portal

https://servicedesk.swansea.ac.uk

• Log in with your student account.
• A simple, effective way to log any technical issues you are having or to request services e.g. to arrange a meeting with a careers advisor or a librarian.
Blackboard isn’t working.

‘Save and Close’ to send your message

New Call

Save and Close / Arbed a Cau  Save / Arbed  Cancel / Canslo

Call Details

Please give us a brief description in the summary field of your problem. If you wish to add any further information this can be added to the details field.

Summary:

Details:

Required information in pink, optional in white

The location information below needs to be populated to 3 levels before the call can be saved.

Location of Issue:

Preferred contact number:

Alternative:

Email Address:

Please Add Attachments:

Choose Files  No file chosen

You will be contacted at student e-mail address unless specified otherwise
FAQ Knowledge Base

http://help.swan.ac.uk

• Search engine for frequently asked questions across ISS services (Library, IT, careers, etc.)
• You can rate the answers as to how helpful they are.

Latest entries

1. How do I authorise a GAMS absence request? (02-09-2015 10:41)
3. I am a Post Graduate student. What funding is ... (28-08-2015 12:53)
4. How can I apply to the Swansea University Hardship ... (28-08-2015 12:44)
Need help? Just ask!

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/swanuni.iss
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